

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 10th November 2015

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director Commercial and Operations Directorate	Wards affected: Dales, Mapperley, St Ann's
Report author(s) and contact details:	<p>Fi Cusick, Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk</p> <p>Michelle Graley, Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk</p> <p>Greg Foister, Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk</p>	
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Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme – crime and anti-social behaviour (ASB) • Neighbourhood theme – cleansing and environmental issues 		

- Working theme – unemployment rates
- Housing
- Community protection
- Fire
- Health theme – local health priorities

Recommendation(s):

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| 1 | Area Committee note and comment on the Ward Performance Reports for quarter 3 2015/16. |
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1. **REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. **BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward Neighbourhood Development Officer highlights the key issues:

Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti social behaviour (ASB)

Crime and ASB report

In August there were 3 burglary offences recorded in the Ward for the month. Of the 3 offences, 1 was committed over a 2 month period whilst the occupant was away, 1 was an attempt via a smashed window and 1 was by forcing a rear window. The offences were spread across the Ward and there are no defined hotspots with regard to burglary in the Ward.

Vehicle crime increased in August with 8 auto crime offences. Five of these offences occurred at one location in the area. Two involved theft of vehicles. The other offences occurred on the Hermitage beat where a property was stolen from a vehicle on which the window was left partially open. The residents are aware and measures have been put in place to address this situation.

The Neighbourhood Team at Sneinton has started running operations targeting uninsured vehicles. In August a day of action saw 5 drivers reported for offences; 2 uninsured vehicles seized and a driver arrested for theft of a vehicle. These will continue over the next few months and will be part of; Don't mess with Sneinton, Keep it clean! Week of action.

At the Local Issues Meeting, held at the Greenway Centre a number of issues concerning the Community Centre, the park and local residents were raised. As a result the NDO and local beat manager are putting together a detailed action plan to present to the NAT. In addition Cllrs have committed monies to support the successful WREN bid to be used to develop the play park, and have asked the local rights of way officer to work with them to influence the small S106 spend available due to the Aldi Development.

Neighbourhood theme – Cleansing and Environmental issues

The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping, bins on streets and the perception of general cleanliness.

The NAT priorities are currently being reviewed and will reflect these concerns. Hot Spots for Dog Fouling, fly tipping and bins on street, are being identified and are currently being reviewed. In addition to this we are currently identifying the most problematic alley ways with a view to joint work between members of the NAT led by CP services. The Dales has recently purchased a new mobile camera which will be used as part of out work to address these issues. Sneinton will have a second week of action the week of the 19th October tackling these issues and focussing on Sneinton Dale.

The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for litter, bin contamination and fly tipping are being reviewed with a view to setting new NAT priorities. As above the Dales has recently purchased a new mobile camera which will be used as part of out work to address these issues.

The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. Cllrs have committed ACF monies to the development of the Greenway Park, along with being part of a successful WREN bid with Parks. Cllrs worked with Parks to consult with residents on design briefs as part of the recent Family Fun Day the implementation of the improvements is being planned.

A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. These schemes are currently being programmed.

The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Cllrs have hosted a park summit to look at the issues. Parks are working with the users of the windmill park to write a new management plan. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park remains a significant priority for the NAT.

Community engagement

Local Cllrs have a series of Ward Walks and Local Issues meeting planned for 2015/16. New times

for some of the ward walks are being planned at the end of a working day. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity. The Don't mess with Sneinton week of action has a local issues meeting, residents litter pick and responsible dog owner stalls build into it.

The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people. In addition the local police team are piloting a web based meeting.

The current review of the NAT priorities reflect the need to deal with a number of local problems raised by residents in the last period. They will build on the work that has been achieved over the last year. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to MCO and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.

Don't mess with Sneinton, keep it clean! Has been built on the success of the Sneinton week of Action this year (w/c 13th July). The week of action seeks to act on the issues raised by local residents and businesses, with this in mind the second week of action will focus on Sneinton Dale and include various enforcement activity and the community events etc.

Over the next period Cllrs and the NAT will be out and about consulting on the proposed development of the police station/library on Sneinton Dale.

Working theme – Unemployment

The contract for providing youth employment work in the Area has been awarded to Nottingham City College. Their current provision is delivered in a number of premises across the Dales. The NAT and the NDO has asked that work be delivered where possible from premises on Sneinton Dale to ensure that those young people who do not easily access these services have that opportunity.

Nottingham City College are currently putting together an Area based skills and job plan. The NDO has asked that a break down of targets is provided to the Cllrs.

The NDO is currently seeking the engagement of the Economic Development Team, the Renewal Trust and Nottingham City College as the NAT priorities are due for review. All Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on. Evidence also suggests that we have a very diverse make up of unemployed people. Future priorities will need to reflect delivery elements to focus on these groups.

No local monitoring Data has been received at the time of writing this report to assess the effectiveness of this programme against agreed targets.

Family and Community Team

The reviewed NAT priorities will reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV, sexual exploitation, their contribution to work with young people around pre employment activity and health and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

The NAT is currently seeking the further involvement of the family and community team and the Local Area Partnership in its work.

Health

The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are being held to review the health priorities of the NAT and to look at the day to day business of tackling health in the Ward in line with the new strategic health plan.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

Ward: St Ann's – Michelle Graley, NDO

Safer

The Neighbourhood Police Team and the CPS have priorities Neighbour and alcohol related noise; the team have identified the top location as being Mansfield Road and are addressing these using the existing NAT/NPT resources. The next three months, the NPT and NAT teams will continue to identify locations of Street drinking in the Ward, which is currently a Neighbourhood priority in St Anns

Crime wise Theft from local shops Shoplifting saw the largest % increase compared to the same period last year (114.3% increase, 8 additional offences compared to April – July 2014). Theft from shops has seen an increase in St Anns due to the fact that we now have a few more shops!!! NPT are working in line with all the retailers to look at plans to tighten up security.

Neighbourhoods

The summer maintenance programme of Garden Assistance and hedge cutting has now been completed. In addition, during the backend of the summer the Banks have all been weeded and the start of the winter maintenance is planned for the Banks for the winter months.

The Cleansing team are now prioritising the annual leaf fall clearance for the Ward. The Neighbourhood Tree Improvement Plan is now underway in the Ward. Having received the first priorities for the most offensive trees in the area, we anticipate that these will be part of one side of the works this phase (winter 2015) and the second side (winter 2016). There will be a review of the priority works for phase one. Trees that have been identified but are not in the priority for the first phase will have to wait until winter 2016, at which point Councillors and the Tree Services will have to seek further funds, in order to complete all removals at the end of the program of works winter 2016.

Domestic Violence and Abuse

The STRIDE Team, Equation and the St Anns NAT team, are working together to coordinate a number of events. By the time this report will be published the following would have taken place;

Health & Wellbeing Day - Tuesday 27th October – 10.00am till 3.00pm – St Anns Market Place. Robin Hood Chase

Free Evening Screening of *Made in Dagenham* at the Chase Neighbourhood Centre, Robin Hood Chase - starting at 6.00pm.

Strengthening Interventions to Reduce Domestic Abuse - St Ann's Multi-Agency Lunchtime Network - Thursday 29th October 12 — 1.30pm The Chase Neighbourhood Centre, Robin Hood Chase, St Anns.

Ward: Mapperley – NDO: Fi Cusick

Safer Theme - Crime and anti social behaviour (ASB)

- Auto crime has seen a very slight increase in last month's stats

- Burglaries have also seen a slight increase this month
- There has been a spike in theft from commercial vehicles parked in the Park Inn car park
- St Ann's Allotments has been very quiet for burglaries and there have been no reports from the Gorseley Road site since the additional security measures were put in place
- There were no thefts from vehicles over the Goose Fair period. This was mainly attributed to the regular CERT patrols which took place around the Mapperley Park area during this time

Neighbourhood theme – Cleansing and Environmental issues

- City Services will be very busy around Mapperley Park during the coming months with leaf clearance
- City Services are still keeping to target with being as clean as the city centre
- Galena Drive garages is now entering the final phase of demolition

Working theme – unemployment

- City College holds weekly job club sessions at Wells Community Centre, Thursdays 12-2pm
- Experian are planning to work in the Ward with their Values, Money and Me programme in the primary schools and looking to work with partners to help deliver training and job opportunities

Ward Priorities

- These have been refreshed on the whole with the final theme of health to be worked on

Days of Action 2015

- The Mapperley NAT Team will be delivering a variety of activities for the Days of Action for 2015. The activities will commence the week commencing 2nd November and currently being confirmed

Community engagement

- St Ann's Residents Association – meets 6.30pm at Wells Community Centre
9th November 2015 – 6.30pm
14th December 2015 – 6.30pm

Consultation planned

- Ward Forum – 16th November 2015 @ St Jude's Church, 7-9pm
- **Ward Walks**
23rd October, 3-4pm – area tbc
16th November, 3-4pm – area tbc

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 None

5. **LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 None

6. **EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None